Manuel Mendez

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**Telephone:** (587) 889-9306

**Email:** manuellemendez@gmail.com

**profile:**

I am a Full Stack Developer Learner familiar with a wide range of programming utilities and languages. Knowledgeable of backend and frontend development requirements. Able to handle any part of the process with ease. Collaborative team player with excellent technical abilities offering project base learning experience. With great experience in customer service, teamwork, strong communicator and leadership. I am a really energetic person who is willing to be challenged and learn new things and collaborate with other people.

**OBJECTIVE:** I want to obtain a position in the Full-Stack Developer at a tech company, where I can gain knowledge and help build a positive and equitable work environment by promoting team effectiveness, participating in personal performance development and sharing industry knowledge to achieve common objectives.

**skill summary:**

* Strong time management and decision making skills
* Highly motivated, hardworking, adaptable, trustworthy, friendly, and able to work as a team member
* Proficient in Microsoft Office (i.e. Word, Excel, PowerPoint)
* Bilingual in Spanish and English
* Experience with HTML5, CSS, JavaScript
* Well use of GitHub
* Back-End languages, Node.js, SQL, Python

**Work Experience:**

**Personal Banking Associate,** TD Canada Trust,Calgary Alberta

April 2019 - Present

* Help customers to reach their financial goals
* Provide investment solutions
* Customer problem resolution related to banking solutions

**Customer Service Representative*,*** TD Canada Trust*,* Calgary Alberta

November 2016 - April 2019

* Help customers with their day to day banking needs
* Guide customers to become digital ready
* Cash management

**Volunteer Experience:**

**TD Bank Volunteer*,***United Way, Calgary, AB

November 2019 - Present

* Invest in programs that help youth stay engaged in school
* Help with programs and services that ensure individuals and families have access to basic needs

**Office Volunteer***,* Cross Cultural Learner Centre, London, ON

January 2013 - June 2013

* Transcription of client and assistant data into the computer
* Utilized Microsoft Excel and Word programs to organize, label, and sort information

**EDUCATION:**

**Canadian securities institute**

Investment Funds in Canada (IFC) 2019

**- REFERENCES AVAILABLE UPON REQUEST –**

Hong Ly

(403) 294 4700

TD Bank Branch Manager

Rebecca Arkell

(403) 244 5549

TD Bank Branch Customer Service Manager